

SMS Terms of Use

Colborne Foodbotics

These SMS Terms of Use govern text message communications between Colborne Foodbotics (“Colborne Foodbotics,” “we,” “us,” or “our”) and individuals who request or consent to receive SMS messages from us.

By opting in to receive text messages from Colborne Foodbotics, you agree to these terms.

1. SMS Messaging Program

Colborne Foodbotics uses SMS messaging for customer-requested, conversational, and business-related communications only.

We do not use this SMS program for marketing campaigns, mass promotional messages, or unsolicited advertising.

SMS messages may be sent when:

- **You initiate a text message conversation with Colborne Foodbotics.**
- **You request information by text during a telephone conversation.**
- **You provide consent through a website contact form.**
- **You request that an existing customer service, technical support, or business-related conversation continue by text.**

Messages may include requested contact information, email addresses, equipment information, product specifications, documents, scheduling details, technical support responses, and other information directly related to your inquiry.

2. Consent to Receive SMS Messages

By providing your mobile phone number and explicitly opting in, you consent to receive conversational and customer-service SMS messages from Colborne Foodbotics.

Consent may be provided through an optional website checkbox, a customer-initiated text conversation, or a verbal request to receive specific information by SMS.

Consent to receive text messages is not a condition of purchasing any product or service.

Colborne Foodbotics sends SMS messages only in connection with customer-initiated or specifically authorized communications.

3. Message Frequency

Message frequency varies depending on your inquiries, requests, and ongoing conversations with our team.

We do not send regularly scheduled SMS marketing campaigns.

4. Message and Data Rates

Message and data rates may apply to SMS messages sent to you from Colborne Foodbotics and messages you send to us.

Your wireless carrier's standard messaging and data charges may apply.

5. Opt-Out Instructions

You may opt out of receiving SMS messages from Colborne Foodbotics at any time by replying STOP to any text message from us.

After submitting your opt-out request, you may receive a final confirmation message.

You will not receive additional messages through this SMS program unless you subsequently provide new consent.

6. Help and Customer Support

For assistance with SMS communications, reply HELP to a text message from Colborne Foodbotics.

You may also contact us directly:

Colborne Foodbotics

Phone: 847-371-0101

Email: info@colbornefoodbotics.com

Website: <https://colbornefoodbotics.com/>

7. Message Delivery and Carrier Disclaimer

SMS message delivery depends on wireless carrier availability, network conditions, device compatibility, and other factors outside our control.

Wireless carriers are not liable for delayed or undelivered messages.

Colborne Foodbotics does not guarantee uninterrupted or error-free delivery of SMS communications.

8. Privacy and Information Sharing

Colborne Foodbotics respects your privacy and protects information collected through SMS communications in accordance with our Privacy Policy.

We do not sell, rent, or share mobile phone numbers, SMS opt-in information, or SMS consent records with third parties or affiliates for marketing or promotional purposes.

Information may be shared with authorized service providers solely as necessary to facilitate requested SMS communications and related business operations, subject to appropriate confidentiality and data protection obligations.

For more information, please review our:

[Privacy Policy](#)

9. Changes to These Terms

Colborne Foodbotics may update these SMS Terms of Use periodically to reflect changes in our messaging practices, services, or applicable legal requirements.

Updated terms will be published on this page with a revised effective date.

Where required by law, we will provide additional notice or obtain renewed consent before making material changes to our messaging practices.

10. Contact Information

If you have questions about these SMS Terms of Use, please contact:

Colborne Foodbotics

**28495 N. Ballard Dr.
Lake Forest, IL 60045
United States**

Phone: 847-371-0101

Email: info@colbornefoodbotics.com

Website: <https://colbornefoodbotics.com/>